

Received & Inspected

JUN - 4 2007

FCC Mail Room

RE: CG Docket No. 03-123

Federal Communications Commission (FCC)

445 Twelfth Street SW

Washington, DC 20554

Dear Chairman Martin, Commissioners Adelstein, Copps, McDowell, and Tate:

I am a deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the deaf. Instead of seeking to limit the number of deaf people with VRS access, the FCC should do everything in its power to make VRS available to more deaf people.

I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

The VRS rate should encourage the VRS providers to:

- Serve more deaf people, not discourage them from reaching out to more deaf people
- Provide interpreter training programs so that there will be an adequate number of qualified interpreters for VRS and the local Deaf communities
- Provide service and technology improvements, such as the development of new videophone equipment, fulfilling the Americans with Disabilities Act (ADA) mandate of functionally equivalent telecommunications services

I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely,

Melissa Kruger

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Sincerely,

Brett Kuyger

**United Way
of Central Minnesota**

2700 1st St. N., Suite 300
St. Cloud, MN 56303
tel 320.252.0227
fax 320.252.6213
www.unitedwayhelps.org

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FCC Mail Room



May 30, 2007

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

Subject: Designation of 2-1-1 and 5-1-1 as abbreviated dialing codes
CC Docket No 92-105

United Way of Central Minnesota hereby submits its Reply Comments to Public Notice DA 07-2017, released May 7, 2007. The Public Notice requested comments on the status of implementation of the 211 and 511 Dialing Codes. Further, the Public Notice requested comments on actions the Commission should take if these Dialing Codes are not widely used. United Way of Central Minnesota is limiting its comments to the status of our United Way 2-1-1 call center hub based out of St. Cloud, Minnesota, within the Minnesota system.

United Way 2-1-1 (formerly First Call for Help, as a separate non profit funded by United Way) has been a part of Minnesota 2-1-1 since its initial deployment. United Way 2-1-1 employs 1.5 FTE people and since Minnesota 2-1-1 was launched in July of 2001, has provided 2-1-1 services to seven counties in the state of Minnesota reaching a population of 5,167,101. The statewide database of service providers used for making referrals has listings for more than 13,000 agencies and over 30,000 services/programs. In 2006, our call center responded to more than 8,050 calls.

The most common reasons clients give for calling United Way 2-1-1 are financial stress, housing/basic needs and emotional and mental health related to families. Some of the key accomplishments of United Way 2-1-1 are: responding to a 25% increase in callers, increasing the number of agencies that provide updates on services electronically and ensuring that all services are updated at least annually, distributing more than 90,000 United Way 2-1-1 information cards as a form of outreach, distributed more than 1200 community directories, became involved in Stearns County emergency planning, and compiled/distributed specific requested resource listings regarding support groups and services for ADD/ADHD/autism spectrum disorders. In addition, the 2-1-1 call information/gaps analysis report is being used in the United Way human service assessment.

United Way 2-1-1 has worked closely with the other Minnesota 2-1-1 call centers and various community partners, including the Homeless Concerns group, county human service agencies, county action programs, School District #742 on establishment of a welcome center, emergency services, local media and area employers. These and many other community partners have devoted significant time and resources to assist in outreach regarding the Minnesota 2-1-1 service to ease access for people in need of information about health and human services. We respectfully request that the Commission find the public is well-served by the use of 2-1-1, that the Commission continue to support the 2-1-1 Dialing Code for this purpose, and that the Commission use its' authority to facilitate more widespread use of the service.

Sincerely,

A handwritten signature in black ink, appearing to read "Noreen Dunnells", written over a horizontal line.

Noreen J. Dunnells
Chief Professional Officer
United Way of Central Minnesota

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

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Sincerely,

Virginia Long

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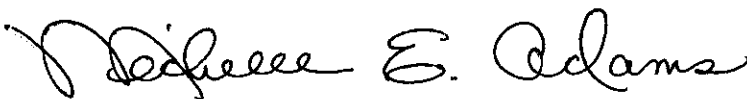
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Sincerely,

A handwritten signature in cursive script, reading "Debra E. Adams". The signature is written in dark ink on a white background.

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Sincerely,

Edna C. Downey

EDNA C DOWNEY

4405 Crompton CT

WHITE HALL, MD 21161

VP 410 692 9460

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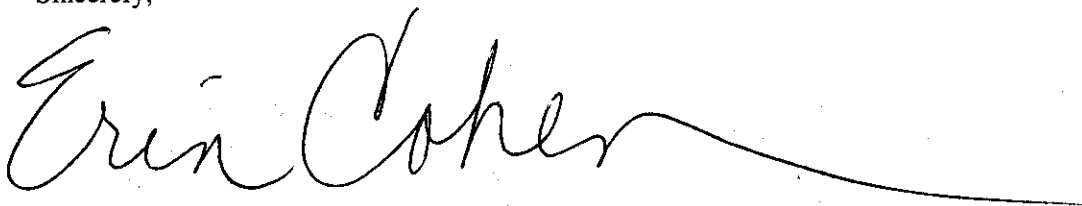
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Sincerely,

A handwritten signature in cursive script, reading "Erin Coker". The signature is written in black ink and extends across the width of the page.



Get Connected. Get Answers.

Received & Inspected

JUN - 4 2007

2-1-1 Tampa Bay Cares, Inc. ★ 2-1-1 Tampa Bay ★ Community Voice Mail ★ HealthNet ★ Tampa Bay Information Network ★ FCG Mail Room ★ United Way Action Center

May 25, 2007

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

Subject: Designation of 2-1-1 and 5-1-1 as abbreviated dialing codes
CC Docket NO. 92- 105

2-1-1 Tampa Bay Cares, Inc. hereby submits its Reply Comments to Public Notice DA 07-2017, released May 7, 2007. The Public Notice requested comments on the status of implementation of the 211 and 511 Dialing Codes. Further, the Public Notice requested comments on actions the Commission should take if these Dialing Codes are not widely used. 2-1-1 Tampa Bay Cares, Inc. is limiting its comments to the status of 2-1-1 service in Florida.

2-1-1 Tampa Bay Cares, Inc. employs 31 employees and since June 4, 2001 has provided 2-1-1 service/is preparing to provide 2-1-1 service to Pinellas, Hernando and Citrus Counties reaching a population of 1.2 million residents. The database of service providers used for making referrals lists 1,402 agencies and 3,996 programs. In 2006 our 2-1-1 call center handled over 98,000 calls. Since launching our 2-1-1 service, 2-1-1 Tampa Bay Cares, Inc. has received over 353,000 calls.

The most common reasons clients give for calling 2-1-1 Tampa Bay Cares, Inc. are concerning financial assistance, affordable housing and for health care concerns. After Hurricane Katrina, many Louisiana, Alabama and Mississippi residents evacuated to the St. Petersburg area. One family had evacuated here with all their worldly possessions in the back of their pick-up truck to stay with family. Upon getting here, the mother was in need of her diabetes medication and had no prescription or the money to fill the prescription. 2-1-1 Tampa Bay Cares staff was able to connect the woman with our local free clinic who was able to give her a prescription but to also make arrangements for getting the prescription filled.

The 2-1-1 Tampa Bay Cares, Inc. has worked closely with community partners, including Pinellas County Government (9-1-1, Health and Human Services, and Emergency Management), Juvenile Welfare Board of Pinellas and United Way of Tampa Bay, and devoted significant time and resources to implementing and operating 2-1-1 service to ease access for people in need to information about health and human services. We respectfully request that the Commission find the public is well-served by the use of 2-1-1, that the Commission continue to support the 2-1-1 Dialing Code for this purpose, and that the Commission use its' authority to facilitate more widespread use of the service.

Sincerely,

Micki Thompson
Executive Director

50 South Belcher Road, Suite 116, Clearwater, FL 33765 ★ Tel: 727.210.4233 ★ Fax: 727.210.4234 ★ Website: www.211tampabay.org

Exempt Status: 501(c)(3)

EIN: 59-3355555

FL Solicitation Permit: CH7975

Funded by: Juvenile Welfare Board of Pinellas County, Pinellas County Government, United Way of Tampa Bay, Department of Housing and Urban Development, City of St. Petersburg, Department of Children and Families, United Way of Citrus County, United Way of Hernando County, & Donations.



RE: CG Docket No. 03-123

Federal Communications Commission (FCC)

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Washington, DC 20554

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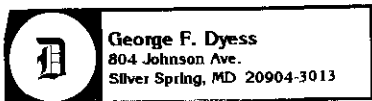
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Sincerely,

Maryte & George Dyess



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Sincerely,

Kathleen Oakley 5-29-07

RE: CG Docket No. 03-123

Federal Communications Commission (FCC)

445 Twelfth Street SW
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May 30th - 2007

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Sincerely, *Theodore T. Patraude*

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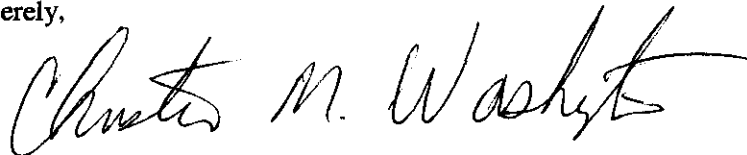
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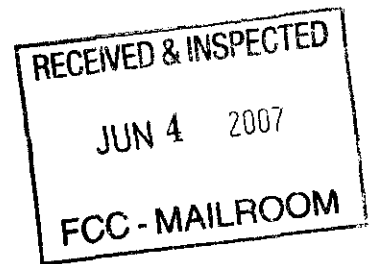
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A handwritten signature in black ink that reads "Andrea Jane Amberg". The signature is written in a cursive style with a large, looping flourish at the end of the last name.

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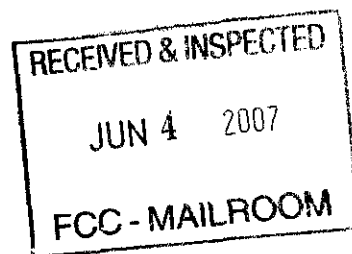
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Sincerely,

*Please stop for cut program
I really need this.*

A handwritten signature in black ink, appearing to read "Felix Gony".

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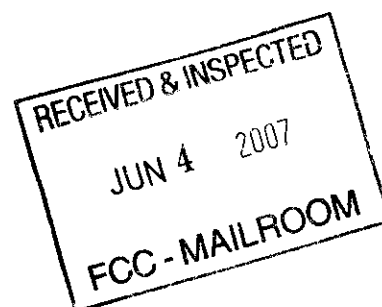
I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely,

X Joe F. Gomez

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554



Dear Chairman Martin, Commissioners Adelstein, Copps, McDowell, and Tate:

I am a deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the deaf. Instead of seeking to limit the number of deaf people with VRS access, the FCC should do everything in its power to make VRS available to more deaf people.

I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

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X *Lourdes L. Gomez*

I need VRS Program. Please

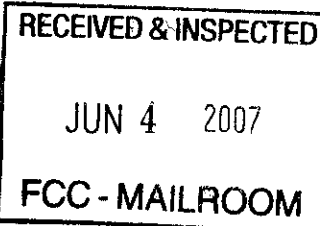
1-909-877-0167

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Federal Communications Commission (FCC)

445 Twelfth Street SW

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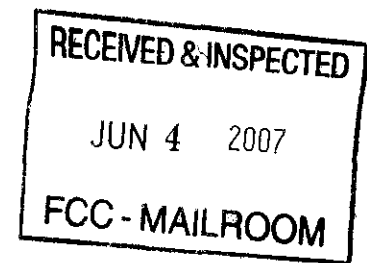
Susie Ann Denstaedt

RE: CG Docket No. 03-123

Federal Communications Commission (FCC)

445 Twelfth Street SW

Washington, DC 20554



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Sincerely,

A handwritten signature in cursive script that reads "Fred J. Denstaedt".

RE: CG Docket No. 03-123

Federal Communications Commission (FCC)

445 Twelfth Street SW

Washington, DC 20554

RECEIVED & INSPECTED

JUN 4 2007

FCC - MAILROOM

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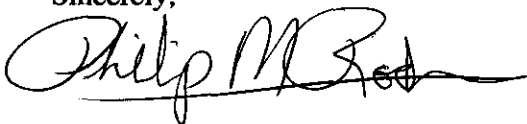
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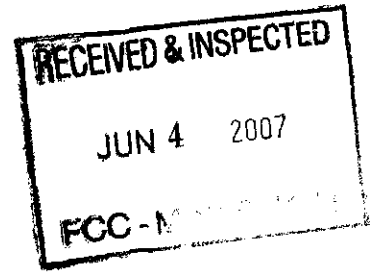


RE: CG Docket No. 03-123

Federal Communications Commission (FCC)

445 Twelfth Street SW

Washington, DC 20554



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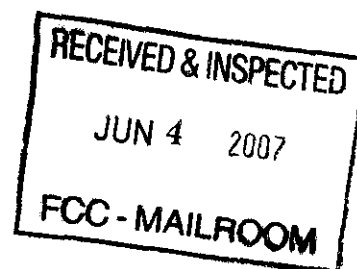
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Sincerely,

A handwritten signature in cursive script, reading "Robert A. Johnson".

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554



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Sincerely,

A handwritten signature in cursive script, appearing to read "Carol J. J. J.".

ALLEN C. HOLDER
DIRECTOR

Lincoln
COUNTY - 911
COMMUNICATIONS
911 Marconi Drive • West Hamlin, WV 25571
www.e911.org

304-824-3443
EMERGENCY 911
FAX 304-824-3342
E-Mail: allen.holder@e911.org

May 31, 2007

To: Kevin J. Martin, Chairman
Michael J Copps, Commissioner
Jonathan S Adelstein, Commissioner
Deborah Taylor Tate, Commissioner
Robert M McDowell, Commissioner

RECEIVED & INSPECTED

JUN 4 2007

FCC - MAILROOM

Federal Communications Commission
445 12th Street SW
Washington D. C. 20554

RE: Universal Service Reform - WC Docket No. 05-337

Dear Chairman and Commissioners:

I understand that the FCC is considering placing a cap on the use of the Universal Service Fund (USF) for wireless service. I am contacting you to express my opposition to this unfair, arbitrary proposal. While such an approach may provide a "quick-fix" leading to the rapid elimination of fund growth, it would also result in a terrible disservice to rural consumers. Rural consumers want and need expanded and improved wireless services in rural areas for public safety, economic development, business and personal needs that are equally important to them as they are to urban consumers. This is one of the main benefits that rural consumers receive from the universal service fund, just as Congress envisioned when it initially established the fund. A wireless-only cap is clearly anti-competitive because it singles out wireless technology, which consumers are choosing more and more over landlines. We should be rewarding competition, not punishing it. What's more, rural Americans deserve the same access to telecom services that are available in the rest of the country—isn't that the purpose of the USF?

Consumers in rural parts of West Virginia are no longer content to have access to only traditional wireline telephone service. Consumers are clearly demanding access to the benefits of mobility that only wireless service provides. This mobility results in extremely important public safety benefits in rural areas. As rural consumers travel from home to work or school, wireless service provides a very valuable safety tool. Additionally, wireless service in rural areas provides consumers with access to broadband services where broadband services are not otherwise available. This is a very important factor as we seek to bring access to the information age throughout our very rural state. Without continued support for the expansion and upgrading of the rural wireless networks, consumers will not receive these benefits where they do not already exist.

Universal service support is essential if rural consumers are to be provided service and rates comparable to those available in urban areas.

I have witnessed firsthand the benefits provided by expanded wireless services in rural West Virginia, and I do not want to see those benefits diminished by inappropriate USF reform. Much of the expanded availability of wireless service in rural areas would not have occurred without the USF support provided to wireless ETCs who could not have economically extended their networks without such support.

Please consider what limiting the growth of wireless access will mean for rural America. Wireless technology plays an ever-increasing role in economic growth and is a critical instrument in emergency situations, but if the recommended cap is implemented, many communities may never realize these benefits. In a country that prides itself on equality, it seems hypocritical to restrict certain individuals' access to an essential tool simply because of their geographic location, especially when they have contributed for years to the USF along with everyone else.

I respectfully request that you carefully consider these facts as you seek to reform the existing fund. I ask you to find competitively neutral proposals to slow fund growth, ensure accountability for how these funds are used and promote the continued expansion and improvement of these much needed services in rural areas by targeting funds to high cost areas rather than by targeting reforms to wireless providers. I urge you to vote against the proposed cap on universal service support for wireless service.

Sincerely,

A handwritten signature in black ink, appearing to read "Allen C. Holder". The signature is fluid and cursive, with the first name "Allen" and last name "Holder" clearly distinguishable.

Allen C. Holder/Director
ENP